

Common Topics, questions, and things to note:

*MyDreamMN is currently finalizing Policies and Procedures for 245D-Intensive Services, waiting for NPI/UMPI and final approval from Provider Enrollment. Housing Stabilization Services requirements complete.

Release and Privacy- Service and needs to be discussed without names until provider chosen and release signed. *MyDreamMN will have sharable service notes, with signed release.

Service location- Meetings will be held remotely or in public places convenient for the person. MyDreamMN office opening in the Vadnais heights/White Bear Lake area December 2020 or early 2021. Services in home to be discussed case by case. *MyDreamMN will travel to Out State counties, train with the person, and assist with hiring and training for best fit. MyDreamMN will manage Out State county employees and persons' plan.

CDCS(Consumer Directed Community Supports) Support Planning-MyDreamMN can act as a coach, assistant and consultant for people and families who want to learn how to utilize this option under State Waiver programs in order to manage their own budget, plan and hire employees for best fit.

Remote Services- MyDreamMN is available to work and bill remotely during Public Health Crisis.

Technology Needs or limitations- Discuss updates on access to smartphone or tablet, computer and internet or ability to approve funding through State Waiver or Medical Assistance for health/communication needs. *MyDreamMN will assist with follow ups for technology allowing considerations for billable time.

Transportation-If no vehicle/Driver's License, Discuss Medical Trans (for HSS) Metro Mobility, Transitlink, Public Transportation and funds for paid ride fares like taxis/cab, uber/lyft if appropriate. *MyDreamMN will help manage transportation once a plan is in place.

Interpreter services-MA covers interpreter services, MyDreamMN will utilize as needed.

Safety during Public Health considerations-MyDreamMN is required to have a COVID 19 safety plan. *a plan will be provided with other policies and documents upon intake. General plan follows that of other community settings, including face coverings (provided if needed), personal distance spacing and access to hand sanitizer (provided if needed). In person meetings held in public with public restrooms to wash with soap and water as needed. MyDreamMN will use judgement regarding risk and safety if/when there is a preference/need for meeting in person and/or meeting in a person's home.

Waiver Reimagine-MyDreamMN is following the Waiver Reimagine transition process over the next few years and participating in DHS information sessions and training whenever possible to stay current with information and timeframes.

Melanie, Director of Talent and Services-

A little Background

I have worked as a Waiver Case Manager, 245D Residential Services Manager, DT&H Case Manager or Designated Coordinator, Medical Appointment Coordinator, Mental Health Worker, Work Therapy Technician and Consultant for Disability Services and Advocacy.

*Designated Coordinator and QDDP (Qualified Developmental Disabilities Professional) Qualified.

*Certified Support Planner for CDCS (Consumer Directed Community Supports).

*Leadership Committee for-

MSSA, region 5 (Twin Cities) and PIPEin! Employment First Policy Team, MN.

*CPR/First Aid Certified.

I have seen 1st hand the challenges and needs that various populations face as well as the commonalities.

People looking for services want:

- A structured plan that provides flexibility.
- A coach or assistant that will understand them (listen)and prioritize their achievements.
- Tangible Progress.
- Access to growth, advantage, and opportunity.

A typical plan might be around 4 hours a week (one meeting) and can be increased depending on plan wants/needs.

I am very excited to provide services, philosophies and programs that address these areas and much more during people's journeys!

Melanie J. Wettstein, Director of Talent and Services